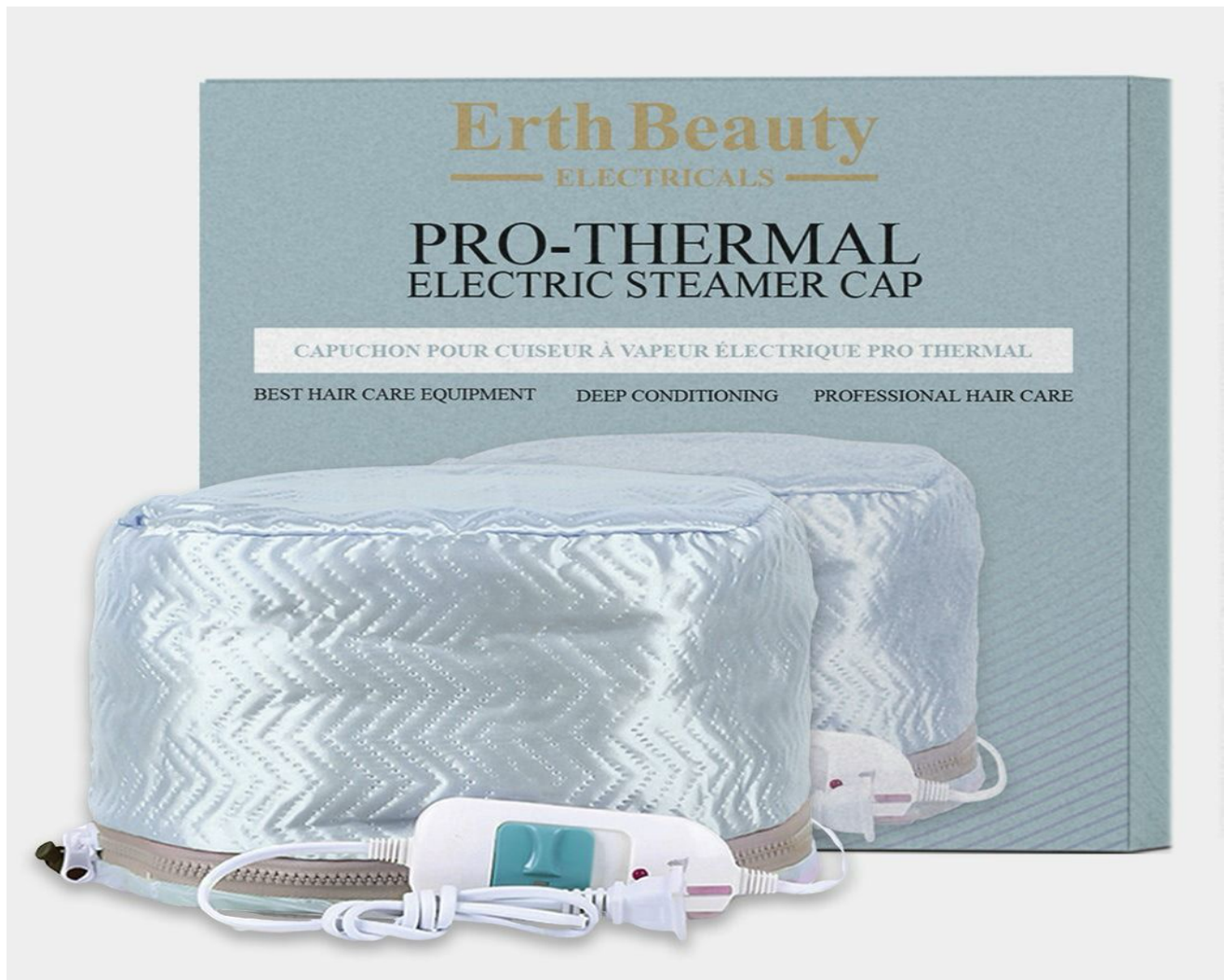




23 April 2025

IMPORTANT SAFETY WARNING—PRODUCT RECALL

ErthSkin Pro-Thermal Electric Steamer Cap



We have become aware that the **ErthSkin Pro-Thermal Electric Steamer Cap** is defective. The plug socket does not meet required safety standards and could cause electric shock, physical injury or damage to property. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs and Sockets etc. (Safety) Regulations 1994.

These products were sold between 26 March 2025 and 14 April 2025.

The affected model number is: 8086226. You can find the model number located on the item.

No other products sold by Ideal World are affected by this notice.

Action required:

Please stop using the device immediately and visit or contact our Care Team on 0800 151 2345 option 2 or by email at customercare@idealworld.tv

We will then process a full refund for the item, back to your original form of payment and arrange for it to be returned to us so that we may dispose of it safely.

Ideal World

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